



isaac lord

Returns Form

If the item that you ordered does not meet your expectation or is now surplus to requirements, you can return it for a replacement or refund provided the item meets the following criteria:

- The item is unused, in it's original packaging and in the same condition as when it was delivered
- We are notified and the item is returned within 14 days of receiving the delivery
- The item must be returned at the customers expense unless otherwise agreed

Date

Account Code

Customer Name

Postcode

Contact Number

Item Code

Item Description

Item Quantity

Reason for Return

Please return all goods to:

Isaac Lord Returns, West End Court, Suffield Road, High Wycombe, Bucks, HP11 2JJ